

PBX-O200-01-B / PBX-O200-02-2GSM / PBX-O200-03-4GSM / PBX-O200-04-2AN / PBX-O200-05-4AN / PBX-O200-06-2BRI / PBX-O200-07-4BRI / PBX-O200-08-HPRI



## Small case for great performances

VoiSmart PBX Office is a compact, cost effective and reliable VoIP PBX, which can handle up to 60 users and one to 16 ISDN/GSM lines, further to direct web connectivity, to suit all the requirements of SoHo and small business customers: Voismart PBX office has a small case, but great performances, running the same software of the big enterprise-grade VoiSmart exchanges.

## Buy a PBX, not licenses

VoiSmart is a manufacturer of telephone systems, not a licensing software maker. Together with PBX office, an unlimited users set of telephone services is supplied: voice mail, unified messaging, IVR, Auto Attendant, Call queueing, ACD, CDR, LCR, conferencing, unified dial plan for multiple geographical locations and remote extensions. These services can be activated, through a graphical web user interface, by the system administrator without any further cost.

## Features at a glance

- Compact size and low cost
- High VoIP voice quality
- Open Source software
- Intuitive and user friendly web interface
- Intrinsically multilingual
- Seamless integration of geographically distributed installations: remote users, branches, other VoiSmart PBXs
- Fully support for IP phones, softphones, USB phones and gateways
- Fully support for GSM, ISDN and analogues channels
- On-line help
- Ready for integration with third party CRM, ERP, help desk, call center and ecommerce applications
- Unified environment customizable at single user level
- Programmable Least Cost Routing on real cost
- Full CDR with statistics and graphs
- Call Hunting
- Integrated phone book
- Multiple codec support
- Quick start Wizard
- Remote upgrades

VoiSmart® products are developed and distributed by  
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## Technical Specifications

### General:

- Dedicated IPC motherboard
- Flash HD for improved data security
- Aluminum case, compact and fanless
- Linux OS
- Suitable up to 60 users
- Up to 4 analogues interfaces
- Up to 8 ISDN interfaces
- Up to 8 GSM modules

### Supported Peripherals:

- IP phones (using SIP / IAX protocols)
- IP WiFi phones (access point is required)
- PSTN/POTS (with media Gateway)
- USB phones (with Softphones)

### Management:

- Web based, multilingual (standard English, French, German, Italian, Spanish, other languages on request)
- Graphic User Interface (GUI)
- User functions: Full set of phone books directories (user, group, general), clickand-call, voicemail web/email enabled, Real time call recording, call hunting
- Operator Features: virtual switchboard panel, freehands operation, drag-anddrop call management, dynamic agents add and remove from virtual switchboard, call parking with a click
- Supervision management: groups, conference call, night-dayshift and holidays service, sound files, CDR with statistics and graphs, ACD functions, grants access on lines, phones and users least cost routing on real costs
- SysAd management: user profiles and permissions, context, system variables, IAX and SIP Uplink, GSM, BRI, PRI and analogs, files languages, backup, diagnostic console
- Quick start Wizard
- Microsoft windows DLL library (option)
- Microsoft Outlook plug-in
- LDAP support
- Ready for integration with third party CRM, ERP, help desk, call center and ecommerce applications
- Remote monitor, maintenance and upgrade



## Telephony Services:

- VoiceMail for accounts, password protection, call notification, lost calls and voicemail presence indication
- Access to VoiceMail through phone, browser and e-mail
- VoiceMail capacity: 1500 hour
- Fully customisable auto attendant (day, night, weekend, holidays)
- Fully programmable IVR platform
- Fully programmable call queueing functions (round robin, ring all, random, least recent, fewest calls)
- Programmable Least Cost Routing on real cost
- Call Details Record, graphs and statistics
- Music on hold, music on transfer
- Caller ID identification, caller name display, caller ID blocking
- Call waiting management
- Call forwarding to other extension, group, operator
- Call forwarding on busy, no answer, programmable
- Call forwarding based on caller ID
- Call transfer, assisted or blind, parking, retrieval
- Remote Call pickup
- Do Not Disturb, DND function
- Speed dialling
- Call-back services



## Physical Data:

- Power Supply: 110 – 240V CA, output +12V CC, 5.0A max
- Dimensions 30 x 7 x 20 cm (l x h x w)
- Weight: 3 Kg
- Temperature: from 0 to 40° C
- Humidity from 10 to 95%, non condensing